

4net SPAM-Filter (SPAM-Report)

User Manual

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What is SPAM?

SPAM are unwanted (promotional-) Emails. Everyone knows of this nuisance. Be it viagra mails or shady business dealings.

For some braches this type of advertisement is profitable. Through Email you can reach millions of customers with very little money. A return rate of 0.001% is enough to make business.

4net AG processes over 100'000 Mails daily, of which only about 2% are wanted.

How does 4net AG protect me from SPAM?

4net AG protects all ASP customers which use our mail server from SPAM. In order to do that, we use a modern SPAM-Filter.

The SPAM-Filter uses an arsenal of tools to separate SPAM Emails. In clear cases the Email isn't accepted in the first place. The sender is then informed that his Email has been recognised as SPAM and has not arrived at its destination address.

After this, the Email goes through multiple filters, which sort out the Emails based on different criteria. As „wanted“ recognized Mails then land in your inbox. Mails where the SPAM-Filter isn't sure, are shifted into a quarantine.

What is the 4net SPAM-Report?

The Emails in this quarantine are collected and presented to you in the SPAM-Report. The SPAM-Report consist of a Email. It contains a list of the Emails in the quarantine. It can happen, that a

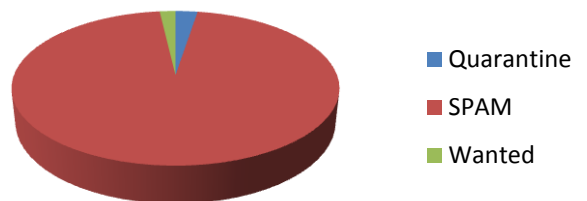
„wanted“ Email is in the quarantine

With a click on „Zustellen/...“ you can forward the Email to your inbox immediately.

Your task is to check the „4net SPAM-Report“ for „wanted“ Emails.

Should you repeatedly find „wanted“ Emails in the SPAM-Report, please contact our support.

SPAM occurrence



Datum: Date:	Absender: From: À partir de:	Betreff: Subject: Sujet:	Aktion: Actions: Activité
Mon, 19 Jul 2010 16:32:52	Ernesto Allen <f0520620n@ms29.hinet.net>	So Viele Schoene Sachen und Kaum Was Zahlen	Zustellen/Deliver/Délivre
Fri, 16 Jul 2010 09:57:07	Diego Krueger <griffinkapani25@gruposonus.com>	Wir Liefern Die Uhren Ganz Schnell Nach Hause	Zustellen/Deliver/Délivre
Thu, 15 Jul 2010 19:10:14	Janette Oakley <rossrukuri70@interposter.it>	Internet-Lager von Brand-Aussehend-Armbanduhren.	Zustellen/Deliver/Délivre
Thu, 15 Jul 2010 03:10:58	Richie Stanton <morgandeqosy37@studiomaset.it>	Das Ist Wirklich Die Alternatine - Marken Sachen	Zustellen/Deliver/Délivre
Wed, 14 Jul 2010 21:47:16	Rene Tyler <collinsmicpy91@lefelci.com>	Zeit Auf Marken Uhren - Jetzt Bestellen	Zustellen/Deliver/Délivre
Tue, 13 Jul 2010 16:25:09	Terrance Nix <a2202481dd@ms21.hinet.net>	Niedrige Preise fuer Brand Armbanduhren Klonen	Zustellen/Deliver/Délivre
Tue, 13 Jul 2010	SexMeds from USA	F-SPAM: support_special 70% bonus for you.	

Can I as a customer do anything, to improve the SPAM-Filter?

The SPAM-Filter is configured, that SPAM-Mails are filtered automatically. If the SPAM-Filter is not sure, the Emails are collected in the quarantine and listed in the „4net SPAM-Report“.

The senders of SPAM try new tricks to elude the SPAM-Filter all the time. Die manufactures of the SPAM-Filters have to develop new strategies to identify SPAM. Through this, the recognition of SPAM varies a little from day to day.

If you become too many SPAM-Emails or don't receive certain Emails at all, please contact our support. Together we will try to find the best solution.

We wish you a SPAM-free work-time

Your 4net Team